

1623-RM February 16, 1996 20 29	1636-RM	1638-DM	R.F. (RICH) KANE Regional Sales Manager
21 24 24 27 28		20 27 20 27 21 28 23 29 24 30 25	227-A South Street Hopkinton, MA 01748 508-435-8613 Fax 508-435-8591

To: All Field Sales Personnel in Regions 1100 and 1600 with

Hannaford Brothers / Shop 'n Save Supermarkets

Re: Hannaford Brothers—CID # 1610 00 00

Private Label Introduction—"CHARTER"

Ladies and Gentlemen:

R. J. Reynolds Tobacco Company and Hannaford Brothers "Shop 'n Save" Supermarkets have entered into an agreement which establishes "Charter" as Hannaford's Private Label Brand. Initial shipments to each Hannaford Brothers Supermarket location will occur on 2/23/96.

RJR assumes the responsibility of contacting all Hannaford Brothers Supermarket locations beginning the week of February 26, 1996, to merchandise and display this brand family and ensure prominent P.O.S. exposure and price communication.

The introduction of "Charter" is expected to increase RJR's total Company share and savings share of category in each Hannaford location.

Hannaford Brothers has agreed to ensure a competitive price point for "Charter" in addition to protecting its retail price from competitive discounting. Price points for "Charter" will be determined on a market-by-market basis.

In the event that any competitive in-store discounting occurs which brings the retail sales price within \$1.00 of the established "Charter" every day low price, please send a voice mail (#67719) to my attention with the following information:

- ① Store & City
- ② Brand discounted retail price
- ③ "Charter's" everyday price

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ENCLOSED PLEASE FIND THE FOLLOWING:

- ① "Charter" product information
- ② Hannaford—"Charter" re-order numbers
- 3 P.O.S. materials—re-order information
- Merchandising guidelines
- ⑤ Large & small pack stickers
- © Carton and package identification labels
- **⑦** P.O.S. authorization.

Your assistance in contacting all locations at your earliest convenience to ensure "Charter" is merchandised properly and price communicated, will enhance this introduction and "Charter's" success.

Sincerely,

M. A. Belniak

MAB/nsk

Enclosures

cc:

DMs

RMs

CHARTER

PRODUCT INFORMATION

	UPC	LENGTH	WIDTH	DEPTH	CUBE	WEIGHT
	<u> </u>	(inches)	(inches)	(inches)	(feet)	
PACKS						
Full Flavor 85's	12300 23174	2.0625	0.8438	3.375	0.0034	0.787 oz
Fuli Flavor 100's	12300 23177	2.0625	0.8438	4.0000	0.0040	0.933 oz
Lights 85's	12300 23180	2.0625	0.8438	3.375	0.0034	0.787 oz
Lights 100's	12300 23183	2.0625	0.8438	4.0000	0.0040	0.933 oz
Ultra Lights 85's	12300 23186	2.0625	0.8438	3.375	0.0034	0.787 oz
Ultra Lights 100's	12300 23189	2.0625	0.8438	4.0000	0.0040	0.933 oz
Menthol Lights 85's	12300 23192	2.0625	0.8438	3.375	0.0034	0.787 o
Menthol Lights 100's	12300 23195	2.0625	0.8438	4.0000	0.0040	0.933 oz
Full Flav CPB 83's	12300 23251	2.2047	0.9055	3.4055	0.0040	0.933 oz
Light CPB 83's	12300 23254	2.2047	0.9055	3.4055	0.0040	0.933 oz
CARTONS						
Full Flavor 85's	12300 23175	10.6250	1.7813	3.4375	0.038	8.67 oz.
Full Flavor 100's	12300 23178	10.6250	1.7813	4.0313	0.044	10.13 02
Lights 85's	12300 23181	10.6250	1.7813	3.4375	0.038	8.67 oz.
Lights 100's	12300 23184	10.6250	1.7813	4.0313	0.044	10.13 02
Ultra Lights 85's	12300 23187	10.6250	1.7813	3.4375	0.038	8.67 oz
Ultra Lights 100's	12300 23190	10.6250	1.7813	4.0313	0.044	10.13 02
Menthol Lights 85's	12300 23193	10.6250	1.7813	3.4375	0.038	8.67 oz
Menthol Lights 100's	12300 23196	10.6250	1.7813	4.0313	0.044	10.13 02
Full Flav CPB 83's	12300 23252	11.1250	1.8750	3.4375	0.041	10.13 02
Light CPB 83's	12300 23255	11.1250	1.8750	3.4375	0.041	10.13 02
CASES - 12M						1
Full Flavor 85's	12300 2317	17.625	11.0625	21,688	2.447	33.5 lbs
Full Flavor 100's	12300 23179	20.5625	11.0625	21,688	2.855	39.0 lbs
Lights 85's	12300 23182	17.625	11.0625	21.688	2.447	33.5 lbs
Lights 100's	12300 23185	20.5625	11.0625	21.688	2,855	39.0 lbs
Ultra Lights 85's	12300 23188	17.625	11.0625	21.688	2.447	33.5 lbs
Ultra Lights 100's	12300 23191	20.5625	11.0625	21,688	2.855	39.0 lbs
Menthol Lights 85's	12300 23194	17.625	11.0625	21.688	2.447	33.5 lbs
Menthol Lights 100's	12300 23197	20.5625	11.0625	21.688	2.855	39.0 lbs
Full Flav CPB 83's	12300 23253	17.625	11.5625	22.7500	2.683	39.0 lbs
Light CPB 83's	12300 23256	17.625	11.5625	22.7500	2.683	39.0 lbs

Available -- 12/19/95

HANNAFORD BROTHERS COMPANY "CHARTER" RE-ORDER ITEM NUMBERS

ITEM#	DESCRIPTION
0291500	CHARTER FF KING
0291518	CHARTER FF 100
0291526	CHARTER LIGHT KING
0291534	CHARTER LIGHT 100
0291542	CHARTER ULTRA LT KING
0291559	CHARTER ULTRA LT 100
0291567	CHARTER LT MENTHOL KING
0291575	CHARTER LT MENTHOL 100
0291585	CHARTER FF BOX KING
0291591	CHARTER LT BOX KING

NOTE:

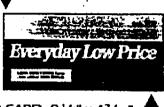
PLEASE ENSURE THESE ITEM RE-ORDER NUMBERS ARE PLACED IN ALL CIGARETTE ORDER BOOKS.

Generic Point-Of-Sale





**19" CANOPY CARD, 19" x 81/4" Item #468173



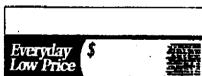
*SMALL PPD CARD, 9 1/4" x 47/16" A Item #432636



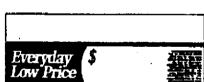
**EXTENDED LARGE PPD CARD, 137/16" x 101/2" Item #394847



*LARGE PPD CARD, 137/16" x 47/16" Item #394902



SHELF STRIP, 12 1/4" x 4 7/16" Item #394880





*PUMP TOPPER, 211/2" x 121/2" Item #394891



*24" PACKAGE MERCH CARD, 183/6" x 31/4" Item #394858

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Everyday Low Price

RET.

*DUMP BIN RISER, 171/4" x 14" Item #403911



"CHARTER" MERCHANDISING GUIDELINES

Please find below merchandising options, in order of preference.

"CHARTER" CARTONS

#1 Option Locations with Carton Promotional Section—

"Charter" cartons will be merchandised on the top 2 shelves of RJR carton fixture sections designated as promotional area.

#2 Option Locations without Carton Promotional Section

"Charter" cartons to be merchandised on 50% of third shelf sections designated as *Price Value/Savings*. (Space previously

allocated to Lorillard savings brands)

#3 Option "Charter" cartons to be merchandised on RJR designated

(Price Value/Savings) sections.

"CHARTER" PACKS

#1 Option "Charter" packs to be featured in RJR promotional pack

area.

#2 Option "Charter" packs to be merchandised / "cut in" on allocated

RJR pack shelves.

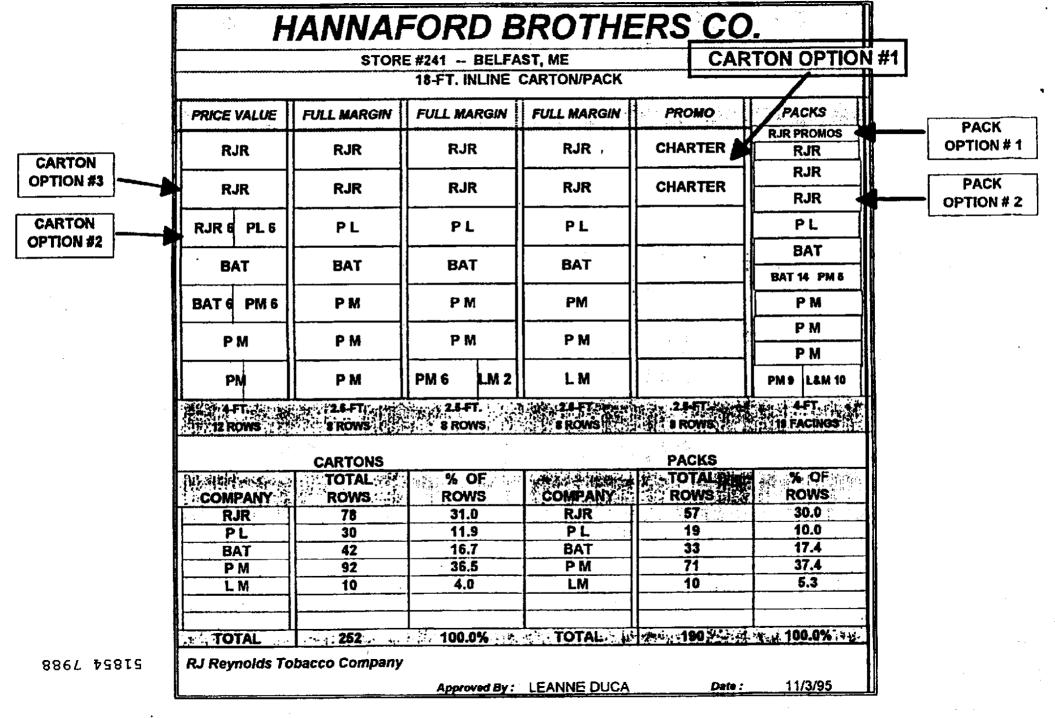
DUE TO THE NUMEROUS CARTON AND PACK MERCHANDISING CONFIGURATIONS THROUGHOUT THE HANNAFORD CHAIN, SHOULD YOU BE ENCOUNTERED WITH OTHER MERCHANDISING OPTIONS NOT ADDRESSED ABOVE, PLEASE FEEL FREE TO EXERCISE YOUR GOOD JUDGMENT IN MERCHANDISING "CHARTER".

IN THE NEAR FUTURE, NEW PACK AND CARTON PLAN-O-GRAMS FOR HANNAFORD LOCATIONS WILL BE FORWARDED TO YOUR ATTENTION.

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"CHARTER" MERCHANDISING EXAMPLE

RJR CIGARETTE PLANOGRAM





MEMO TO:

Non Foods Managers & Customer Service Managers

DATE:

June 22, 1995

SUBJECT:

CIGARETTE SIGNAGE

FILE COPY

It has been brought to our attention that several stores are confused about our sign policy in regards to cigarettes, therefore, many signs are needlessly being removed and customers are not aware of any specials we may be running and we are potentially missing out on sales. Please be advised that the following rules apply:

- 1. R.J. Reynolds Tobacco Co. has with the approval of Hannaford Bros. Co., the right to place signage on our fixtures. Their signage is not restricted to the canopies. Failure to allow R.J. Reynolds representatives the right to place signage on fixtures is in direct violation of our contract with them and will result in loss of shelf payment to your store each month by R.J. Reynolds.
- 2. All other vendors can convey their pricing only on items in our promotional section by requesting and using 3x5 Shop 'n Save sign stock.

If you have any questions or concerns, please feel free to give me a call. Thank you for your anticipated cooperation.

LEANNE DUCA

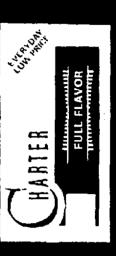
Re-Order Buyer

DATAGRAB

	· · · · · · · · · · · · · · · · · · ·					
112208			SHOP 'N SAVE #390		SANFORD	ME
112208			SHOP 'N SAVE #307		KENNEBUNK	ME
112208			SHOP 'N SAVE #389		WELLS	ME
112209			SHOP 'N SAVE #138		SACO	ME
112209			SHOP 'N SAVE #351		PORTLAND	ME
112209			SHOP 'N SAVE #225		BIDDEFORD	ME
112209			SHOP 'N SAVE #279		SOUTH PORTLAND	ME
112209			SHOP 'N SAVE #387		SOUTH PORTLAND	ME
112209			SHOP 'N SAVE 342		SCARBOROUGH	ME
112603			SHOP 'N SAVE #385		ATHOL	MA
112606			SHOP'N SAVE S/S 170		WEST PEABODY	MA
112608			AX SHOP & SAVE #191		CHELMSFORD	MA
112608			AX SHOP & SAVE #174		LOWELL	MA
114060			HANNAFORD BROS HDQTR		SCARBOROUGH	ME
162201			SUN FOODS #171		MASSENA	NY
162202			SUN FOODS #175		WATERTOWN	NY
162206	162326	360889	SHOP & SAVE #168	168	NEW HARTFORD	NY
162206	162323	653997	SHOP 'N SAVE #328	0	ONEONTA	NY
162302	163828	113932	MARTIN'S FOOD #300	300	SO BURLINGTON	VT
162302	163828	113540	MARTIN'S FOODS #357	357	SO BURLINGTON	VT
162302	0	692198	SHOP N SAVE 303	0	BURLINGTON	VT
162303	163827	113580	MARTINS FOODS 355	355	ST ALBANS	VT
162303	163828	490601	MARTIN'S FD/DRUG 353	353	ESSEX JCT	VΤ
162303	163827	255425	SUN FOODS 166	166	PLATTSBURGH	NY
162304	162329	611224	#393 SUPER SHOP&SAVE	0	SARATOGA SPA	NY
162304	162329	392454	SHOP N SAVE 336	336	TROY	NY
162304	163829	466831	SHOP N SAVE 374	374	GLENS FALLS	NY
162304	163829	538763	SHOP N SAVE 360	360	QUEENSBURY	NY
162305	162328	688391	HANNFRD FOOD DRUG376	0	SCOTIA	NY
162305	162330	692197	SHOP N SAVE #392	0	NORTH GREENBUSH	NY
162305	162328	274691	SHOP 'N SAVE #362	362	ROESSLEVILLE	NY
162305	162324	567727	SHOP N SAVE 377		GLOVERSVILLE	NY
162305	162324	792678	SHOP & SAVE 363		AMSTERDAM	NY
162305			#320 SUPER SHOP&SAVE	<u> </u>	SCHENECTADY	NY
162306			SHOP 'N SAVE #348		KINGSTON	NY
162308			SHOP & SAVE 367	367	ALBANY	NY
162308			SHOP N SAVE #386	<u> </u>	LATHAM	NY
162308			SHOP 'N SAVE		EAST GREENBUSH	NY
162308			SHOP 'N SAVE 365		CLIFTON PARK	NY
163602			SHOP 'N SAVE #301		BENNINGTON	VT
163801			KELLEY'S #308		WOODSVILLE	NH
163801			KELLEY'S #304		FRANCONIA	NH
163802			SHOP 'N SAVE #388		LUNENBURG	MA
163803			SUN FOODS #163		KEENE	NH
163804			MARTIN'S #324		RUTLAND	VT .
163804			SHOP N SAVE #119	1	CLAREMONT	NH
163804			SHOP N SAVE #118		FRANKLIN	NH
163805		<u> </u>	AX SHOP & SAVE #189		DRACUT	MA
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163806	103625	009433	SHOP N SAVE FOOD 329	<u>L</u> 0	CONCORD	TIAL.

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